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Gweinidog yr Economi, Trafnidiaeth a Gogledd Cymru  
Minister for Economy, Transport and North Wales



Llywodraeth Cymru  
Welsh Government

Eich cyf/Your ref P-05-944  
Ein cyf/Our ref KS/00313/20

Janet Finch-Saunders AM

Chair, Petitions Committee

13 February 2020

*Dear Janet,*

Thank you for your letter of 27 January regarding petition P-05-944.

Both Transport for Wales (TfW) and myself acknowledge the December timetable change introducing the express North/South Wales route has raised concerns amongst commuting passengers. However, developing timetables is incredibly challenging, and there are a number of factors which needed to be considered to allow for the much needed express route.

TfW had a commitment to introduce faster Cardiff-Holyhead services each weekday by December 2019, services that will be delivered using modern, more comfortable 'loco-hauled' services in the coming months. This has led to different train times and changes to the calling patterns on services across the Wales and Borders network, which has meant that in some circumstances passengers need to connect to other services to reach certain destinations.

Transport for Wales will continue to work with stakeholders and listen to passengers, endeavouring to use the valuable feedback they receive to continually improve and shape their rail plans, including our timetables and connecting services.

*Yours ever,  
Ken*

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.