



Our ref : MA-P/JM/0329/19

Dr Dai Lloyd, AM
Chair
Health, Social Care and Sport Committee
National Assembly for Wales
Cardiff Bay,
CF99 1NA

4 April 2019

Dear Dai

Following my appearance on 14 February, giving evidence to the Health, Social Care and Sport Committee's Inquiry into the Social Services and Well-being Act 2014 and its impact on carers, I confirmed at the time that I would respond to you about the points raised about the Welsh Community Care Information System (WCCIS). I can now provide you with the following information.

A Healthier Wales reaffirms the Welsh Government's commitment to introduce WCCIS across Health and Social Services in Wales. This system will provide for the seamless service envisaged in our shared plan. As a national programme of scale, it is being delivered through a phased roll-out and 13 organisations have already adopted it with over 11,000 users.

The Welsh Government continues to work closely with partners on planning implementation to ensure effective benefits realisation. For the organisations that have signed deployment orders the latest go-live date is January 2021. We will continue to progress the sign-up and deployment orders for outstanding organisations. We have been very clear that this is the expected system for use across Wales through the national procurement. Whilst local authorities will need to make their own individual decisions, the NHS is required to use this system. Health Boards are quite properly ensuring local assessment and cases, particularly in respect of the business change the system offers. We will be reviewing and aligning funding options for digital to this key "A Healthier Wales" objective.

Where WCCIS has been implemented, immediate benefits have been reported. Frontline practitioners, in particular, have been positive about the system's ease of use, improved

accessibility to information. Reductions in staff travelling time have also been achieved, meaning more time spent with clients and patients. At its core is the commitment for consistency of data and information across the health and social care interface.

In A Healthier Wales, Welsh Government have committed to accelerating the roll-out of WCCIS, so that these benefits can be fully realised across the country.

Yours sincerely

A handwritten signature in cursive script, appearing to read 'Julie', is positioned below the 'Yours sincerely' text.

Julie Morgan AC/AM

Y Dirprwy Weinidog Iechyd a Gwasanaethau Cymdeithasol
Deputy Minister for Health and Social Services