

Vaughan Gething AC/AM
Ysgrifennydd y Cabinet dros Iechyd, Llesiant a Chwaraeon
Cabinet Secretary for Health, Well-being and Sport



Llywodraeth Cymru
Welsh Government

Eich cyf/Your ref P-05-732
Ein cyf/Our ref VG/01469/17

David John Rowlands AM
Chair - Petitions Committee
National Assembly for Wales
Ty Hywel
Cardiff Bay
Cardiff
CF99 1NA

government.committee.business@wales.gsi.gov.uk

21 July 2017

Dear David

Thank you for your letter of 19 June about Petition P-05-732 regarding A&E waiting times in Wrexham Maelor Hospital.

Unfortunately, we have not seen the sustained improvement against emergency care access targets we had hoped at Wrexham Maelor Hospital, which like other Welsh emergency departments, experienced a deterioration in performance over the winter period. Performance at the hospital has, however, been generally more resilient than over the previous two winters.

In order to improve performance and escalation processes the Welsh Government has commissioned the NHS Wales Delivery Unit to undertake a six-month targeted intervention at both Wrexham Maelor and Ysbyty Glan Clwyd hospitals, which will focus on improving senior decision making processes to limit risks to patient safety and enable better patient flow through the hospital sites, at times of peak pressure. A key component of this work will relate to emergency care access targets.

Alongside this work, the Welsh Government has sought assurance about the role of Clinical Directors in the escalation process, the use of data intelligence to inform capacity and demand planning and on the impact actions from the local operational plan are having on delivery.

Officials continue to engage with the health board and seek assurance on improvement through daily urgent care conference calls. The Deputy Chief Executive of NHS Wales has

Bae Caerdydd • Cardiff Bay
Caerdydd • Cardiff
CF99 1NA

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:
0300 0604400

Gohebiaeth.Vaughan.Gething@llyw.cymru
Correspondence.Vaughan.Gething@gov.wales

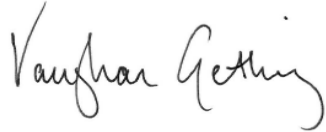
Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

also been holding summit meetings with each health board to discuss unscheduled care improvement actions over recent weeks.

I hope my response has helped to clarify the position on this issue.

Yours sincerely

A handwritten signature in black ink that reads "Vaughan Gething". The signature is written in a cursive, flowing style.

Vaughan Gething AC/AM

Ysgrifennydd y Cabinet dros Iechyd, Llesiant a Chwaraeon
Cabinet Secretary for Health, Well-being and Sport