Dear Janet,

Thank you for your letter of 9th October concerning Petition P-05-10 45: to make shared decision making and monthly mental health care-plan reviews a legal requirement. I apologise for the delay in replying to you.

Care plans should be reviewed based on clinical need, at a minimum of every six months. I was very sad to hear of the tragic loss suffered by the petitioners. This must be a distressing time for them for them and their family and I would encourage them to discuss their concerns directly with the relevant health board. This will ensure that the investigations into this incident take their experiences into account.

Our Together for Mental Health Delivery Plan sets out the actions being taken to improve mental health and wellbeing support in Wales.

Work is already underway to address some of the concerns raised in the petition. Following a report on care and treatment planning undertaken by the Delivery Unit in 2018, health boards are setting improvement plans around Care and Treatment Planning, taking into account the issues noted in the petition. The mental health network board is also undertaking a review of secondary mental health services, to set out what good looks like and to take actions to move towards our vision for services. Both of these pieces of work involve service users and carers with lived experience.

Improvement Cymru is working with health boards to improve outcomes-focused practice, which ensures we are using information to better understand patient experience and to assess their wellbeing. A number of pilots are underway and the model will be up-scaled across services throughout 2021-22.

12 January 2021

Eich cyf/Your ref P-05-1045
Ein cyf/Our ref EM/00659/20

Janet Finch-Saunders MS
Chair, Petitions Committee
In addition, our national mental health forum for service users and carers has been commissioned to produce national guidance on co-production, ensuring that all services involve individuals and carers at the heart of all that they do.


Our Talk to Me 2 strategy for suicide and self-harm prevention includes a number of actions to reduce the risk of tragic loss of life due to suicide. This includes recurrent investment and the appointment of a new national coordinator and three regional coordinators to oversee the many activities taking place across Wales. There is activity to improve data collection, bereavement support, and to intervene early to encourage help-seeking, alongside work with health boards and partners about crisis care for people in distress with their mental health.


I hope that this information is helpful. I would be very grateful if you could please pass on my condolences to Bronwen’s family.

Yours sincerely,

Eluned Morgan AS/MS
Y Gweinidog Iechyd Meddwl, Llesiant a’r Gymraeg
Minister for Mental Health, Wellbeing and Welsh Language