



HM Revenue  
& Customs

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Dear Llyr,

The Service Level Agreement (SLA) for the administration of Welsh rates of income tax between HMRC and the Welsh Government commits HMRC to report annually on its delivery of the obligations detailed in the SLA. I attach the Welsh Rates of Income Tax HMRC Annual Report 2020 in fulfilment of that commitment.

For reference, I also attach the updated SLA. This was agreed with the Welsh Government in August, and covers activities and commitments to be delivered in 2020-21.

This has been shared with officials in the Welsh Government. I am also sending a copy to Rebecca Evans AM, Finance Minister. In addition, the Annual Report will be published on HMRC's webpages on gov.uk.

Yours sincerely

**Ruth Stanier**  
**Director General, Customer Strategy & Tax Design**