In response to question how young people are coping/dealing with lockdown

• It is apparent that not all young people have access to the internet or have a tablet. Laptop etc. so are struggling with school work and college work
• Many have experienced difficulties and disagreements with neighbours around people coming and going, noise, take away deliveries and maintenance/work being done at residencies
• Obtaining and accessing food banks
• Shopping as all our young people are YOUNG CARERS and shops will challenge why they are escorting an adult and some young carers have been refused entry without proof. As young carers do not in Cardiff have proof they are regularly challenged
• Isolation and feeling of loneliness.

We have attempted to address these issues by making weekly welfare phone calls, address issues and resolve them quickly, signposted, developed social media support with activities and interactive options for all. Liaised with schools/colleges and training providers to access education support and resources. Provided letters of proof for young carers. We have liaised with housing associations. We provide food hampers and deliveries of food, medication, toys and games.