

STATISTICAL BREAKDOWN OF COMPLAINTS

1.4.2000 – 31.3.2001

	Repairs and Maintenance	Neighbour Nuisance	Applications	Transfers Allocations	Right to buy	Calculation of rent / service charges	Stock Transfer	undisclosed	TOTAL
Tenants/ Tenants' relatives and friends	11	7	1	7	1	4		1	32
Applicants/ Applicants' relatives and friends			5			1			6
Home-owners adjacent to HA properties	1	1							2
Ex-tenants		1				1			2
Leaseholders	3					2	2	1	8
TOTAL	15	9	6	7	1	8	2	2	50