

STATISTICAL BREAKDOWN OF COMPLAINTS

1.4.2001 – 31.3.2002

	Repairs and Maintenance	Neighbour Nuisance	Applications	Transfers Allocations	Right to buy	Rent & Service Charges	Undisclosed	Floating Support (supported housing)	TOTAL
Tenants/ Tenants' relatives and friends	14	12	6	5	1	5	4	1	48
Applicants/ Applicants' relatives and friends			4	1					5
Home-owners adjacent to HA properties		4							4
Homeless			2						2
Leaseholders						2			2
TOTAL	14	16	12	6	1	7	4	1	61